



Autopay Guidelines and Enrollment

We now accept automatic recurring payments (“autopay”) for eligible policies.

This document provides important information about the program and simple steps to get started. To enroll, you’ll need to opt in to receive emailed autopay and billing updates, including invoices. Please take a moment to read through the information and follow the instructions below.

Click the buttons below to be taken to:

[About Autopay](#)
Guidelines and FAQ

[How to Enroll](#)
Midterm Policies

[How to Enroll](#)
New and Renewal
Policies



About Autopay

What is autopay?

Autopay allows your premium payments to be made automatically by the payment method you provide. If you enroll, it's important to know:

- Your autopay enrollment lasts for the duration of your policy term. If you renew your policy, you will need to re-enroll in autopay.
- To enroll, you must opt in to emailed billing and autopay notices, including invoices.

Who is eligible for autopay?

Please refer to the table below to determine if your policy is eligible for autopay.

	ELIGIBLE	NOT ELIGIBLE
Policy Type	• Dwelling Fire (DWF) • Commercial (COM) • Commercial High Value (CHV) • California Earthquake Authority (CEA)	• Businessowners Policy (BOP)
Payment Plans	• 3 Pay • 11 Pay	• Annual (Full Pay) • Mortgagee billed policies • Premium financed policies

As a reminder, 3 Pay and 11 Pay payment plans include [installment fees](#) which remain applicable to policies enrolled in autopay. You can select your payment installment plan at the beginning of your policy term and change your payment installment plan at renewal.

How do I enroll?

Generally, enrolling involves two key parts: 1) opting in to receive emailed autopay communications, and 2) setting up your payment information to finalize your enrollment. You will receive a confirmation email upon successful completion of each part of this process.

- [How to Enroll: Midterm Policies](#)
- [How to Enroll: New and Renewal Policies](#)

Enrollment does not automatically continue for renewal policies. You must enroll again at each renewal if you wish to continue with autopay.



What does it mean to opt in to electronic communications?

As part of the enrollment process, you must opt in to receive emailed billing and autopay notices. You will only receive certain notices by email, including invoices, notices that an autopayment is going to be made, payment receipts, payment failure notifications, opt in/out confirmation, and confirmation of changes to your email address or payment method. All other policy notices will continue to be sent by mail.

What payment methods can be used for autopay?

Credit card, debit card, and ACH can be used. As a reminder, payments made by ACH do not incur a processing fee. Payments made by credit or debit card are subject to a 3.5% processing fee charged by the vendor. Fee advisories are available [here](#).

If I have multiple policies, do I need to enroll in autopay separately for each?

Yes. If you have multiple policies listed under the same email address, such as a Dwelling Fire policy and a companion CEA policy, or multiple Dwelling Fire policies, your electronic communication opt-in can apply to all policies. You will, however, need to complete the rest of the autopay enrollment separately for each policy. You will only receive electronic communications for the policies enrolled in autopay.

How can I tell if I successfully enrolled?

Generally, enrolling involves two key parts: 1) opting in to receive emailed autopay communications, and 2) setting up your payment information to finalize your enrollment. You will receive a separate confirmation email upon completion of each part of this process. Additionally, when viewing your policy information in the online payment portal, you will see a section called "Auto Enrolled" with the word "Yes" written underneath.

Detailed enrollment instructions, including information about when to expect these emails, are available in this document.

Can I enroll in autopay midterm?

Yes. You may enroll midterm to have the remaining installments on your current payment installment plan be made automatically. You must settle any outstanding payments before enrolling midterm. Upon enrollment, autopay will begin at the next invoice.



If I renew my policy, does my autopay enrollment automatically continue?

No. You will need to enroll in autopay upon each renewal.

Why is the Annual (Full Pay) payment plan not eligible for autopay enrollment?

The Annual pay plan is not eligible because you must enroll in autopay for each new policy term.

When in the policy lifecycle am I able to select my payment installment plan?

You are able to select your payment installment plan at policy inception and renewal. The selected installment plan lasts for the duration of your policy term.

If I am enrolled, can I change the email to which autopay notices are sent?

Yes. To change the email to which your autopay notices are sent, you will first need to unenroll from autopay. You can then update your email and re-enroll your policy in autopay. To complete these steps, please visit our [online payment portal](#), enter your information, and follow the instructions under “Update Autopay and Electronic Communications”.

If I am enrolled, can I change the payment method used?

Yes. To change the payment method used for autopay, please visit our [online payment portal](#), enter your information, and follow the instructions under “Update Autopay and Electronic Communications”.

Can I split an autopay payment across payment methods?

Only one payment method can be used for automatic payments.

When will my automatic payments be made from my account?

Automatic payments will be made on the invoice due date. It may take up to 3 business days for the payment to process.

Am I able to unenroll from autopay during my policy term?

Yes. Unenrollment can be completed on our [online payment portal](#) under “Update Autopay and Electronic Communications” or by clicking “Unsubscribe” on the emailed notices and following the subsequent instructions.



If I am enrolled, am I able to delay or skip an automatic payment?

Because automatic payments are made on the invoice due date, you cannot delay an automatic payment. You may skip an automatic payment only by making a manual payment before the due date. If you make a manual, advance payment of the amount due for the invoice cycle, an automatic payment will not be made, and autopay will resume at the next invoice cycle.

Is this mandatory?

No. You are not required to enroll in autopay.

A payment was made from my account, but I did not authorize this.

Because unauthorized transactions fall under banking regulations, please contact your bank or credit union for resolution. They can conduct an investigation and help prevent future unauthorized use of your account.

What happens if an attempted autopayment is returned?

If a payment is returned for any reason, you will be notified by email and required to make a one-time payment via our [online payment portal](#). Your policy will remain enrolled in autopay, but an updated payment source may be needed to prevent future returned payments. If two or more transactions are returned from the same payment source, you will not be able to use that payment source again.

In some cases, a policy cancellation notice may be issued due to a returned payment. If a cancellation notice is issued, you must make a one-time payment in the amount listed on the notice, by the due date, to keep your policy active. If you make the payment by the due date, your policy will remain active and enrolled in autopay. If you do **not** make the payment by the due date, your policy will be cancelled and will be removed from autopay.



How to Enroll: Midterm Policies

The below instructions are for eligible midterm policies for which you have already made a payment. If you wish to enroll and have not yet made a payment on your new or renewal policy, click [here](#).

There are 14 steps. Please take care to follow all instructions thoroughly. Screenshots are for example only, and your screen may display different information when enrolling.

1. On the [online payment portal](#), enter your **Policy Number** and the **Mailing ZIP Code**.

Complete the CAPTCHA and click **Next Step**.

A screenshot of a web form for enrolling in a policy. The form has two input fields: "Policy or Quotation Number *" and "Mailing ZIP Code *". Below these fields is a reCAPTCHA section with a checkbox labeled "I'm not a robot" and a reCAPTCHA logo. At the bottom of the form is a dark blue button labeled "Next Step".

Policy or Quotation Number *

Mailing ZIP Code *

☐ I'm not a robot

reCAPTCHA
Privacy - Terms

Next Step

2. Enter the requested Policy Information, then click **Next**.

A screenshot of a web form titled "Policy Information". It contains four input fields: "Policy or Quotation Number *", "First Name of Person Authorizing Transaction *", "Last Name of Person Authorizing Transaction *", and "Mailing ZIP Code *". At the bottom are two buttons: "Back" and "Next". The "Next" button is highlighted with a red rectangular border.

Policy Information

Policy or Quotation Number *

First Name of Person Authorizing Transaction *

Last Name of Person Authorizing Transaction *

Mailing ZIP Code *

Back

Next

3. Click **Accept**.

AUTHORIZATION AGREEMENT FOR BANK ACCOUNT AND/OR PAYMENT CARD

You hereby authorize California FAIR Plan Association, hereinafter, the FAIR Plan, to debit your bank account(s) and/or Payment Card(s) pursuant to the following terms and conditions:

1. You authorize us to use a third party to process the authorized online payment withdrawal(s) or Payment Card charge(s)
2. You agree to have the:
 - a) Funds available in the designated bank account(s) on the date(s) you request the online payment(s), whether or not the date(s) falls on a business day. [Note: It may take 3-5 business days for your bank account(s) to reflect the payment(s).]; or
 - b) Funds available in the designated Payment Card account(s) on the date(s) you request the charge(s), whether or not the date(s) falls on a business day.
3. **Payments Not Honored**
Online payments that are not honored for reasons such as insufficient funds may be resubmitted at our discretion. If we are unable to electronically withdraw the funds from your bank account(s) or charge the payment(s) to your Payment Card(s), any corresponding payment(s) posted in good faith will be reversed from your billing account(s) and cancellation notice(s) may be issued for the policy(ies) attached to the designated billing account(s).
4. **Maintaining Accurate Information**
It is your sole responsibility to ensure that your contact and billing account information is current and accurate, as well as your Bank or Payment Card account(s) information. We are not responsible for any payment processing errors or fees incurred if you do not provide accurate billing account, bank account, Payment Card account or contact information. Billing account and contact information can include, but is not limited to, items such as your name, phone number, address, e-mail address, and bank account or Payment Card account information.
5. We offer the online payment as a courtesy only. In addition to the disclaimer of warranties included in the Terms of Use, we assume no obligation to ensure that it is available for your use. There may be times when the online payment is unavailable due to, among other reasons, system maintenance or outages.
6. In addition to the limitation of liability included in the Terms of Use, you agree that for any liability related to the payment, the FAIR Plan shall not be liable for any amount of damages above the aggregate dollar amount paid by you under this online payment Authorization Agreement.
7. The FAIR Plan keeps customer transaction data confidential, and does not retain routing or account numbers, although it does retain sufficient information about each transaction to operate as an audit trail to prove the transaction and the absence of those that are not consummated.
8. By selecting the "I accept all terms and conditions of the preceding agreement" and the "Accept" button below, you are confirming that you agree to the terms of this online payment Authorization Agreement, which will be deemed to

Back
Accept

4. Make any outstanding payments due on your policy by clicking **Pay**.

If you have no outstanding payments due, proceed to Step 5.

Complete Your Payment					
To make a one-time payment, please click the "Pay" link below. If you would like to enroll in Autopay, please see the opt-in section below.					
POLICY TERM	DUE TYPE	DETAILS	REQUESTED EFFECTIVE DATE	AMOUNT	PAY
Current Policy	TotalDueAmount	Current Installment due	---	\$0.00	Pay
Current Policy	OutstandingBalance	Total current policy balance due	---	\$1,208.40	Pay
Current Policy	InternalRescindAmount		---	\$0.00	Pay

5. After completing the payment, you will be returned to the payment portal.

Under "Enroll in Autopay", click **Opt In**.

Enroll in Autopay

To enroll in AutoPay, you must first opt in to receive electronic communications. After opting in, you will return to this page to make a payment and complete the Autopay enrollment process. Click "Opt-In" to proceed.

Opt In

6. A popup window will appear. Click **OPT IN**.



or to enroll in Auto Pay, please opt in for electronic Auto Pay communica

ONE INC CLOSE

By opting in, you consent to receive emailed notices to the email address you provide regarding your autopay enrollment and payments. You must opt in to electronic notices to enroll in autopay. You may opt out of autopay and the associated electronic notices at any time. Emailed communications are for autopay notices only and you will still receive invoices and other policy notices by mail.

Click "Opt In" to begin and click "Done" when complete.

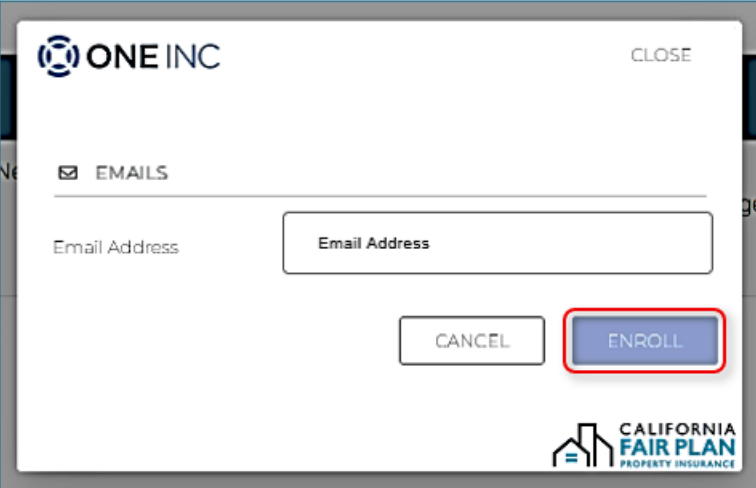
✉ **EMAILS** Not Activated

OPT IN

DONE



7. Enter the email address that should be used for electronic communications, then click **ENROLL**.



ONE INC CLOSE

✉ **EMAILS**

Email Address

CANCEL **ENROLL**





- The email address will show as "Activated" and you will receive a confirmation email from *autopay-noreply@cfpnet.com* confirming you have opted in to electronic communications.

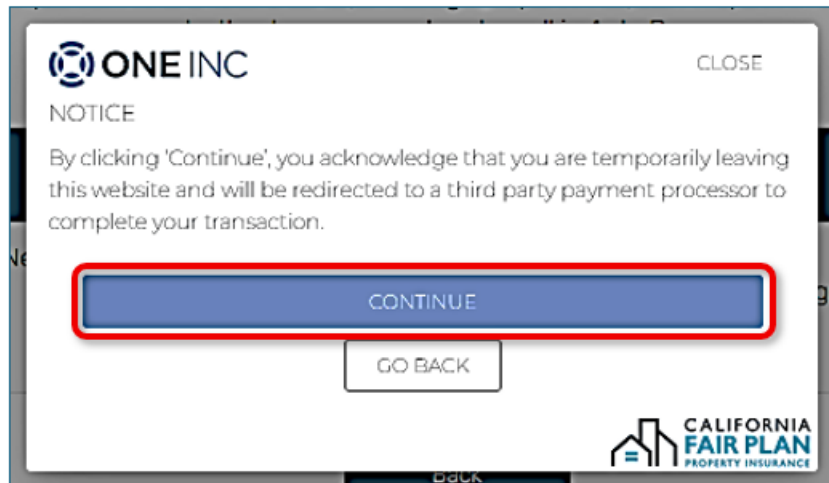
Click **DONE**, then click **YES, CLOSE**.

The image shows two side-by-side screenshots of the ONE INC email activation process. The left screenshot is the 'Opt In' screen. It has a header with the ONE INC logo and a 'CLOSE' link. The main text explains that by opting in, the user consents to receive emailed notices regarding autopay enrollment and payments. It also states that the user can opt out at any time. Below the text, there is a section labeled 'EMAILS' with a status of 'Activated'. At the bottom of this section are 'DISABLE' and 'UPDATE' buttons. A red box highlights the 'DONE' button at the bottom of the screen. The right screenshot is the 'Activated' screen. It has the same header. The main text is similar but shorter. Below the text, there is a section labeled 'EMAILS' with a status of 'Activated'. At the bottom of this section are 'DISABLE' and 'UPDATE' buttons. A red box highlights the 'YES, CLOSE' button at the bottom of the screen. A red arrow points from the 'DONE' button in the left screenshot to the 'YES, CLOSE' button in the right screenshot.

- You will be returned to the payment portal screen. Click **Enroll**.

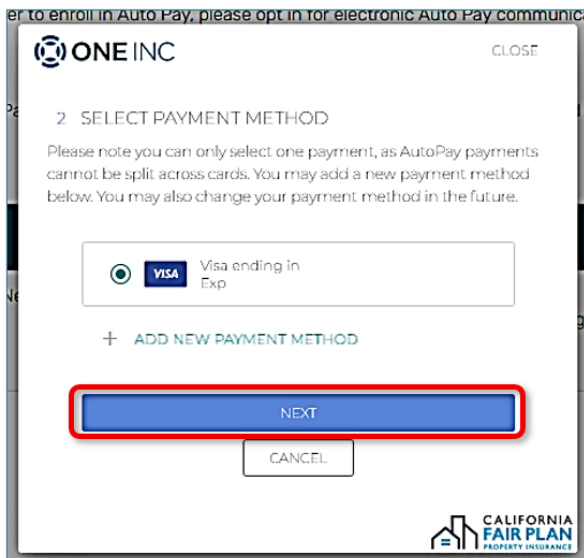
The image shows a screenshot of the 'Enroll in Autopay' screen. The screen has a dark blue header with the title 'Enroll in Autopay'. Below the header, there is a message: 'Thank you for opting in to electronic communications. Your initial payment has been completed. To enroll in Autopay, please click the "Enroll" button below.' Below this message, there is an 'Update Email' button. At the bottom, there is an 'Enroll' button highlighted by a red box.

10. A popup window will appear. Click **CONTINUE**.

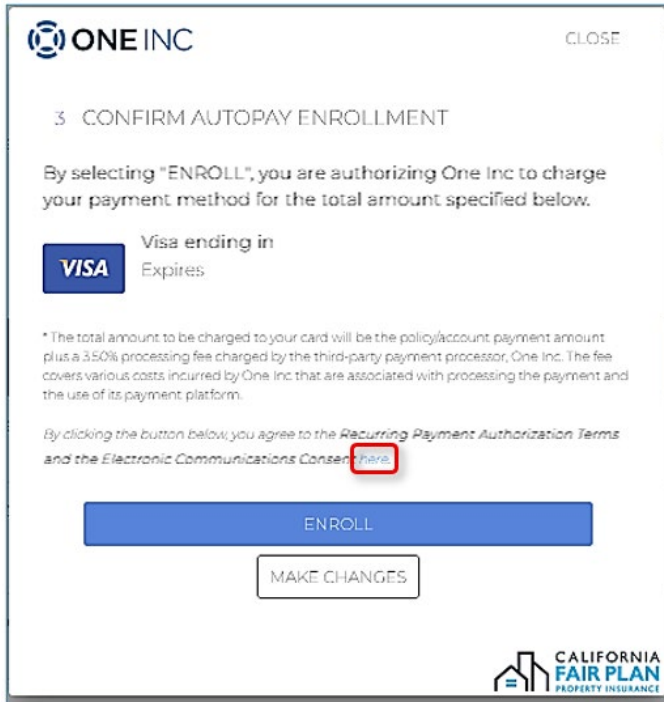


11. You will now provide the payment method for your autopayments. You may either select an existing payment method or select **ADD NEW PAYMENT METHOD**.

When you have selected or added your payment method, click **NEXT**.



12. Click the blue, hyperlinked “[here](#)” to read the *Recurring Payment Authorization Terms and Electronic Communications Consent*.



ONE INC CLOSE

3 CONFIRM AUTOPAY ENROLLMENT

By selecting “ENROLL”, you are authorizing One Inc to charge your payment method for the total amount specified below.

VISA Visa ending in Expires

* The total amount to be charged to your card will be the policy/account payment amount plus a 3.50% processing fee charged by the third-party payment processor, One Inc. The fee covers various costs incurred by One Inc that are associated with processing the payment and the use of its payment platform.

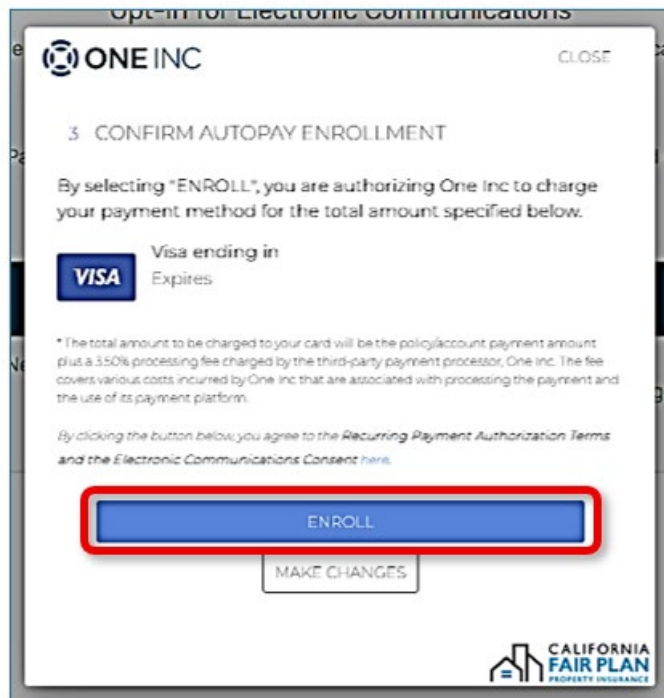
By clicking the button below, you agree to the *Recurring Payment Authorization Terms* and the *Electronic Communications Consent* [here](#).

ENROLL

MAKE CHANGES

CALIFORNIA
FAIR PLAN
PROPERTY INSURANCE

13. Click **ENROLL**.



ONE INC CLOSE

3 CONFIRM AUTOPAY ENROLLMENT

By selecting “ENROLL”, you are authorizing One Inc to charge your payment method for the total amount specified below.

VISA Visa ending in Expires

* The total amount to be charged to your card will be the policy/account payment amount plus a 3.50% processing fee charged by the third-party payment processor, One Inc. The fee covers various costs incurred by One Inc that are associated with processing the payment and the use of its payment platform.

By clicking the button below, you agree to the *Recurring Payment Authorization Terms* and the *Electronic Communications Consent* [here](#).

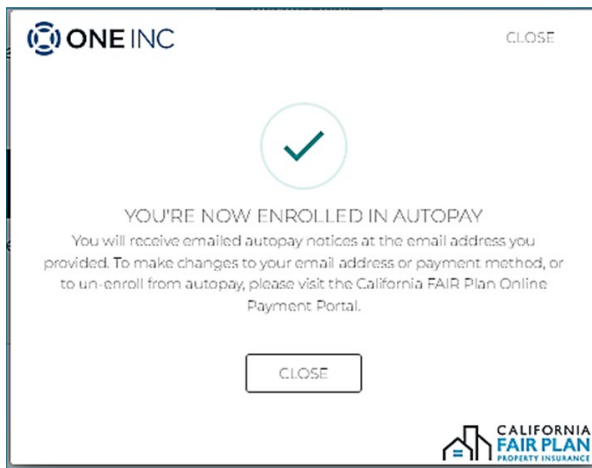
ENROLL

MAKE CHANGES

CALIFORNIA
FAIR PLAN
PROPERTY INSURANCE



14. A message will appear confirming that you have enrolled in autopay. You will additionally receive an email from autopay-noreply@cfpnet.com confirming your enrollment.



You can also check your enrollment status by logging into the payment portal and confirming that the word “Yes” appears under “Auto Enrolled”.

Policy No	Policy Type	Policyholder Name	Address	Auto Enrolled
	DwellingFire			Yes

Complete Your Payment
To make a one-time payment, please click the "Pay" link below.

POLICY TERM	DUE TYPE	DETAILS	REQUESTED EFFECTIVE DATE	AMOUNT	PAY
Current Policy	TotalDueAmount	Current Installment due	---	\$0.00	Pay
Current Policy	OutstandingBalance	Total current policy balance due	---	\$1,208.40	Pay
Current Policy	InternalRescindAmount		---	\$0.00	Pay

Update Autopay and Electronic Communications

[Update/Stop](#) [Update Email](#)

Before updating your payment method, please review the following:

If you are updating your email address and have multiple policies, the updated email address will apply to all policies.

If you unsubscribe from email communications, your current Autopay enrollment will be deactivated.

If you are keeping the same payment method but changing the source (such as switching from one credit/debit card to a different card, or from one bank account to another), you may make changes until one day prior to the current invoice due date.

If you are changing your payment method (such as switching from credit/debit card to bank account, or vice versa), you will need to do the following:

1. Add the new payment source.
2. Make a one-time payment using the new payment method before the current invoice due date. It is critical to make this one-time payment, as not doing so will result in the inadvertent cancellation of your policy.
3. Autopay will resume using the new payment method upon the next invoice.

Your autopay enrollment lasts for the duration of your policy term.
If you renew your policy, you will need to re-enroll in autopay.

Click [here](#) to view autopay program guidelines and FAQ.



How to Enroll: New & Renewal Policies

The instructions below are for eligible new and renewal policies for which you have not yet made a payment. If you wish to enroll and have already made a payment on your policy, click [here](#).

There are 19 steps. Please take care to follow all instructions thoroughly. Screenshots are for example only, and your screen may display different information when enrolling.

1. On the [online payment portal](#), enter your **Policy or Quotation Number** and the **Mailing ZIP Code**. Complete the CAPTCHA and click **Next Step**.

A screenshot of the online payment portal enrollment form. It contains two input fields: "Policy or Quotation Number *" and "Mailing ZIP Code *". Below these fields is a reCAPTCHA section with a checkbox labeled "I'm not a robot" and a reCAPTCHA logo. At the bottom of the form is a dark blue button labeled "Next Step", which is highlighted with a red rectangular border.

2. Enter the requested Policy Information, then click **Next**.

A screenshot of the "Policy Information" form. It contains four input fields: "Policy or Quotation Number *", "First Name of Person Authorizing Transaction *", "Last Name of Person Authorizing Transaction *", and "Mailing ZIP Code *". At the bottom of the form are two dark blue buttons: "Back" and "Next". The "Next" button is highlighted with a red rectangular border.

3. Click **Accept**.

AUTHORIZATION AGREEMENT FOR BANK ACCOUNT AND/OR PAYMENT CARD

You hereby authorize California FAIR Plan Association, hereinafter, the FAIR Plan, to debit your bank account(s) and/or Payment Card(s) pursuant to the following terms and conditions:

1. You authorize us to use a third party to process the authorized online payment withdrawal(s) or Payment Card charge(s)
2. You agree to have the:
 - a) Funds available in the designated bank account(s) on the date(s) you request the online payment(s), whether or not the date(s) falls on a business day. [Note: It may take 3-5 business days for your bank account(s) to reflect the payment(s).]; or
 - b) Funds available in the designated Payment Card account(s) on the date(s) you request the charge(s), whether or not the date(s) falls on a business day.
3. Payments Not Honored
Online payments that are not honored for reasons such as insufficient funds may be resubmitted at our discretion. If we are unable to electronically withdraw the funds from your bank account(s) or charge the payment(s) to your Payment Card(s), any corresponding payment(s) posted in good faith will be reversed from your billing account(s) and cancellation notice(s) may be issued for the policy(ies) attached to the designated billing account(s).
4. Maintaining Accurate Information
It is your sole responsibility to ensure that your contact and billing account information is current and accurate, as well as your Bank or Payment Card account(s) information. We are not responsible for any payment processing errors or fees incurred if you do not provide accurate billing account, bank account, Payment Card account or contact information. Billing account and contact information can include, but is not limited to, items such as your name, phone number, address, e-mail address, and bank account or Payment Card account information.
5. We offer the online payment as a courtesy only. In addition to the disclaimer of warranties included in the Terms of Use, we assume no obligation to ensure that it is available for your use. There may be times when the online payment is unavailable due to, among other reasons, system maintenance or outages.
6. In addition to the limitation of liability included in the Terms of Use, you agree that for any liability related to the payment, the FAIR Plan shall not be liable for any amount of damages above the aggregate dollar amount paid by you under this online payment Authorization Agreement.
7. The FAIR Plan keeps customer transaction data confidential, and does not retain routing or account numbers, although it does retain sufficient information about each transaction to operate as an audit trail to prove the transaction and the absence of those that are not consummated.
8. By selecting the "I accept all terms and conditions of the preceding agreement" and the "Accept" button below, you are confirming that you agree to the terms of this online payment Authorization Agreement, which will be deemed to

Back
Accept

4. **For new policies:** Select the New Business Effective Date and click **Get Premium**.

For renewal policies: Please proceed to the next step.



Policy No	Policy Type	Policyholder Name	Address
You may use the tool below to update the premium based on the selected effective date. Select New Business Effective Date : Effective Date 5/14/2026 Get Premium			



5. The page will update with the available payment plans and their amounts.
Select either **3 Pay Plan** or **11 Pay Plan**, then click **Next**.

Select New Business Effective Date :

Effective Date
5/14/2026

Get Premium

Select New Business Quotation Pay Plan

Please select carefully, as the selected payment plan will be in effect for the duration of your policy term.

Date of Notice : 05/04/2026

Quotation expires on : 06/03/2026

Annual Plan

\$2,014.00 /YR

Pay in full (No Service Charge)

3 Pay Plan

\$810.10 /Down Payment

Installment Plan :
Payment 1 (40%) - \$805.60
Payment 2 (30%) - \$604.20
Payment 3 (30%) - \$604.20
Service Charge : \$4.50

11 Pay Plan

\$340.23 /Down Payment

Installment Plan :
Payment 1 (16.67%) - \$335.73
Payment 2 to 11 (8.33%) - \$167.83
Service Charge : \$4.50

Back

Next

6. You will now opt in to electronic communications. Under “Enroll in Autopay”, click **Opt In**.

CALIFORNIA
FAIR PLAN
PROPERTY INSURANCE

Policy No

Policy Type
DwellingFire

Policyholder Name

Address

Complete Your Payment

To make a one-time payment, please click the "Pay" link below. If you would like to enroll in Autopay, please see the opt-in section below.

POLICY TERM	DUE TYPE	DETAILS	REQUESTED EFFECTIVE DATE	AMOUNT	PAY
Current Policy	New Business	CFP User	Your requested effective date for the change is 05/14/2026	Including Service charges : \$810.10	Pay

Enroll in Autopay

To enroll in AutoPay, you must first opt in to receive electronic communications. After opting in, you will return to this page to make a payment and complete the Autopay enrollment process. Click "Opt-in" to proceed.

Opt In

7. A popup window will appear. Click **OPT IN**.



ONE INC CLOSE

By opting in, you consent to receive emailed notices to the email address you provide regarding your autopay enrollment and payments. You must opt in to electronic notices to enroll in autopay. You may opt out of autopay and the associated electronic notices at any time. Emailed communications are for autopay notices only and you will still receive invoices and other policy notices by mail.

Click "Opt In" to begin and click "Done" when complete.

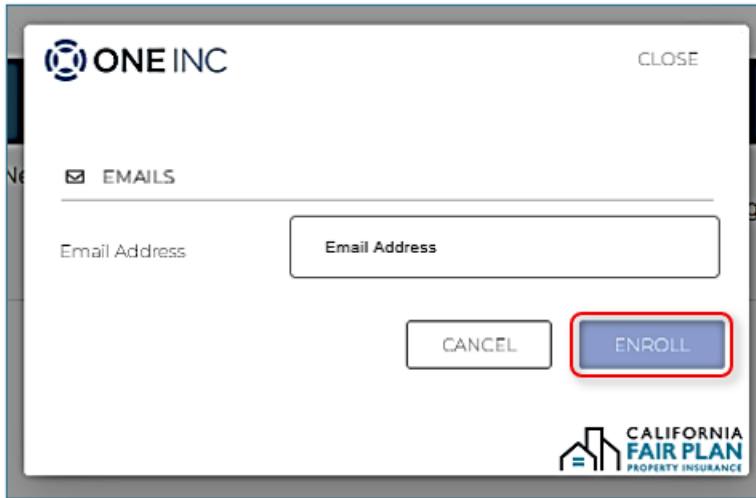
☒ **EMAILS** Not Activated

OPT IN

DONE



8. Enter the email address that should be used for electronic communications, then click **ENROLL**.



ONE INC CLOSE

☒ **EMAILS**

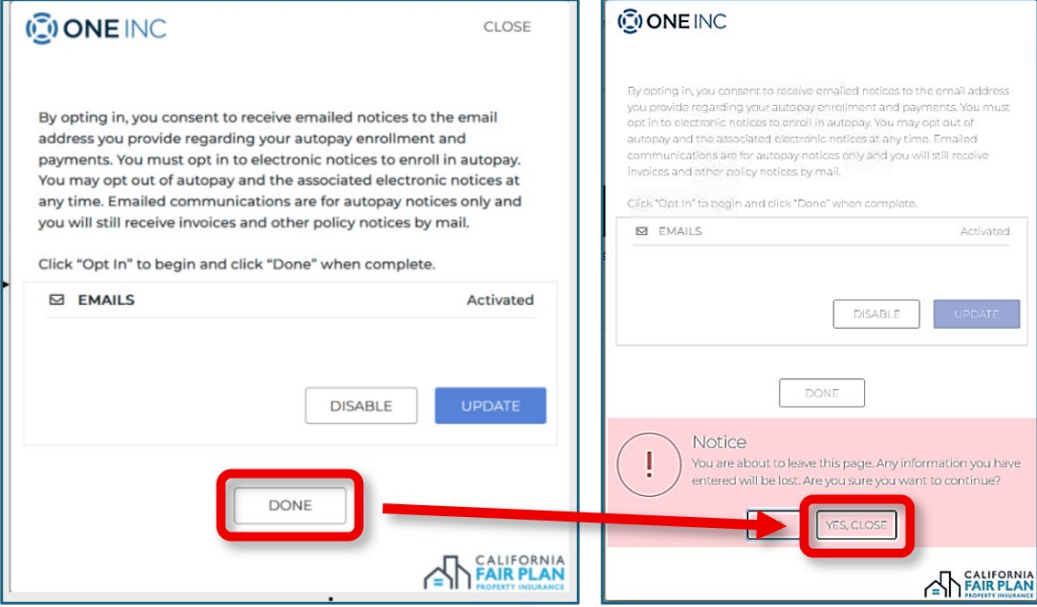
Email Address

CANCEL **ENROLL**



9. The email address will show as "Activated", and you will receive a confirmation email from *autopay-noreply@cfpnet.com* confirming you have opted in to electronic communications.

Click **DONE**, then click **YES, CLOSE**.



ONE INC CLOSE

By opting in, you consent to receive emailed notices to the email address you provide regarding your autopay enrollment and payments. You must opt in to electronic notices to enroll in autopay. You may opt out of autopay and the associated electronic notices at any time. Emailed communications are for autopay notices only and you will still receive invoices and other policy notices by mail.

Click "Opt In" to begin and click "Done" when complete.

✉ EMAILS Activated

DISABLE UPDATE

DONE

ONE INC

By opting in, you consent to receive emailed notices to the email address you provide regarding your autopay enrollment and payments. You must opt in to electronic notices to enroll in autopay. You may opt out of autopay and the associated electronic notices at any time. Emailed communications are for autopay notices only and you will still receive invoices and other policy notices by mail.

Click "Opt In" to begin and click "Done" when complete.

✉ EMAILS Activated

DISABLE UPDATE

DONE

Notice
You are about to leave this page. Any information you have entered will be lost. Are you sure you want to continue?

YES, CLOSE

**CALIFORNIA
FAIR PLAN**
PROPERTY INSURANCE

10. You will be returned to the payment portal screen, and the information under "Enroll in Autopay" will instruct you to make a payment to proceed with autopay enrollment. Click **Pay**.

Complete Your Payment

To make a one-time payment, or to proceed with Autopay enrollment, please click the "Pay" link below. After making the initial payment for your policy, you will be presented with the option to enroll in Autopay for the rest of your policy term.

POLICY TERM	DUE TYPE	DETAILS	REQUESTED EFFECTIVE DATE	AMOUNT	PAY
Current Policy	New Business	CFP User	Your requested effective date for the change is 05/23/2026	Including Service charges : \$264.22	Pay

Enroll in Autopay

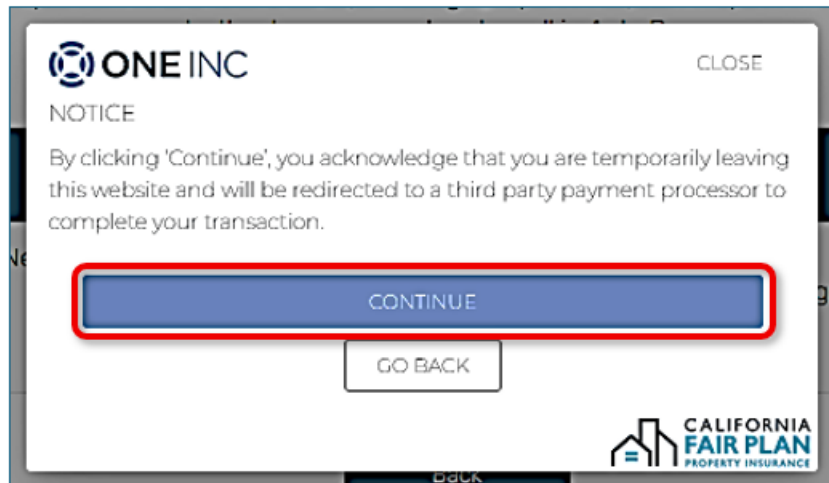
Thank you for opting in to electronic communications. To enroll in Autopay, please click the "Pay" link above. After making the initial payment for your policy, you will be presented with the option to enroll in Autopay for the rest of your policy term.

Update Email

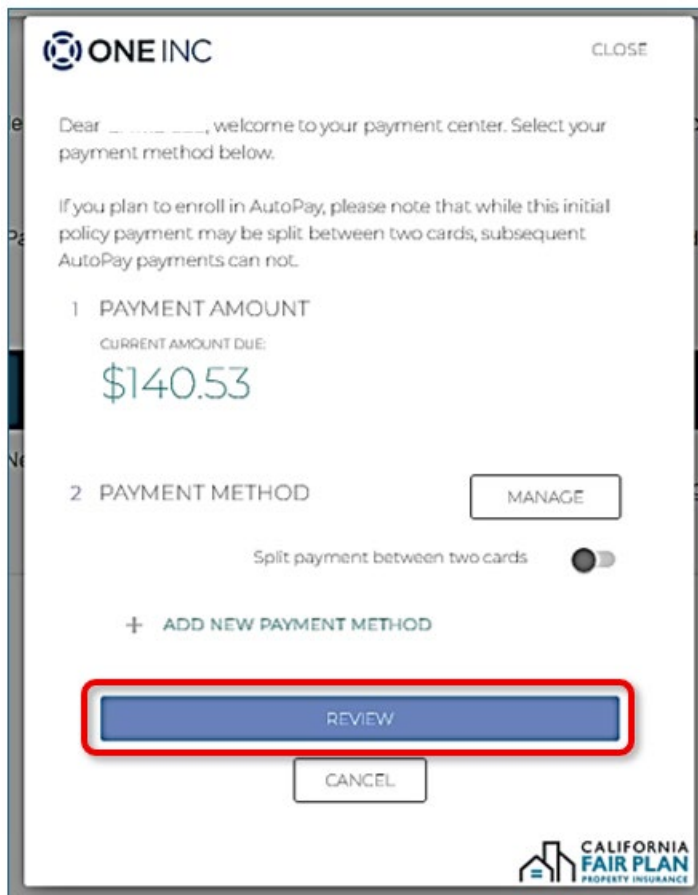
You have opted in to electronic communications at the following email address: . If you wish to change this email, please click "Update Email" button.

Please Note: If you have a companion or multiple policies under the same insured, then your opt-in for electronic communications on one policy will carry over to all policies with the same email address. Each policy will still require an individual enrollment for Autopay.

11. A popup window will appear. Click **CONTINUE**.



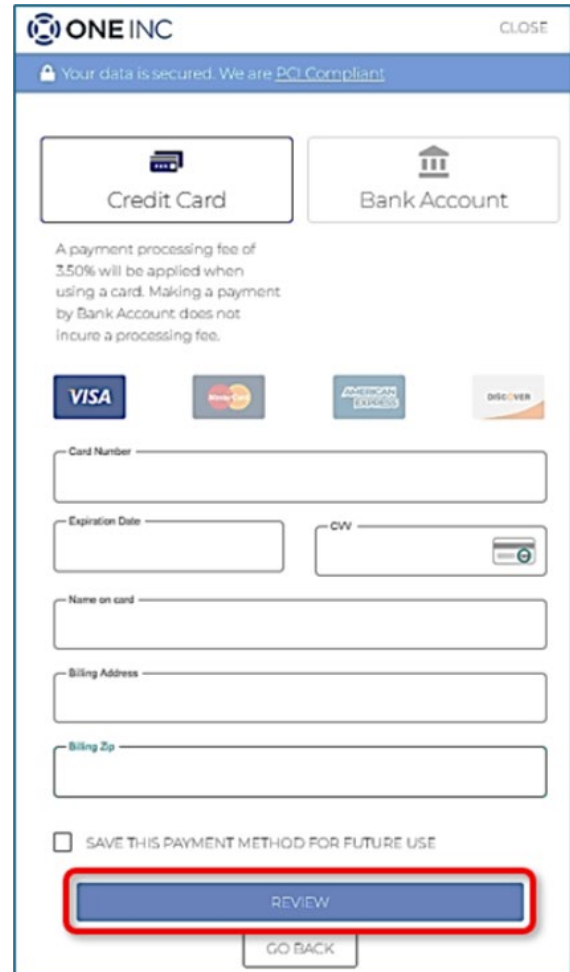
12. A popup window will appear with information about the payment amount due. Click **REVIEW**.



13. Select the payment method and enter the payment details.

If you would like to use this payment source for your autopayments, check the box next to "Save this payment method for future use".

When complete, click **REVIEW**.



ONE INC CLOSE

Your data is secured. We are [PCI Compliant](#).

Credit Card **Bank Account**

A payment processing fee of 3.50% will be applied when using a card. Making a payment by Bank Account does not incur a processing fee.

VISA **MasterCard** **AMERICAN EXPRESS** **discover**

Card Number

Expiration Date CVV

Name on card

Billing Address

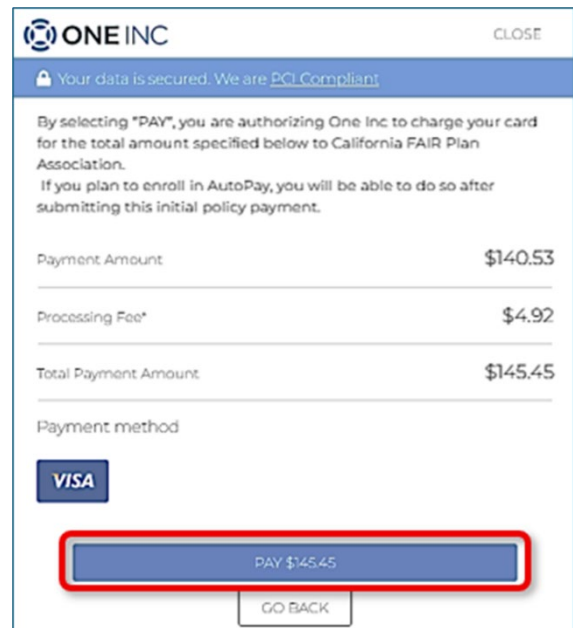
Billing Zip

☐ SAVE THIS PAYMENT METHOD FOR FUTURE USE

REVIEW

GO BACK

14. Click the **PAY** button.



ONE INC CLOSE

Your data is secured. We are [PCI Compliant](#).

By selecting "PAY", you are authorizing One Inc to charge your card for the total amount specified below to California FAIR Plan Association. If you plan to enroll in AutoPay, you will be able to do so after submitting this initial policy payment.

Payment Amount	\$140.53
Processing Fee*	\$4.92
Total Payment Amount	\$145.45

Payment method

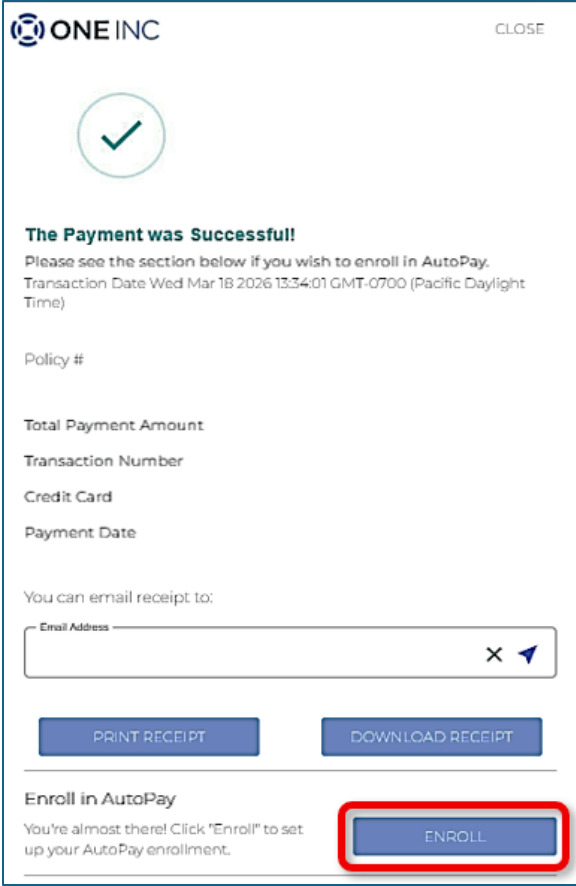
VISA

PAY \$145.45

GO BACK

15. The window will update stating the payment was successful.

At the bottom of the window, next to "Enroll in AutoPay", click **ENROLL**.



ONE INC CLOSE



The Payment was Successful!
Please see the section below if you wish to enroll in AutoPay.
Transaction Date Wed Mar 18 2026 13:34:01 GMT-0700 (Pacific Daylight Time)

Policy #

Total Payment Amount

Transaction Number

Credit Card

Payment Date

You can email receipt to:

Email Address X

PRINT RECEIPT DOWNLOAD RECEIPT

Enroll in AutoPay
You're almost there! Click "Enroll" to set up your AutoPay enrollment.

ENROLL

16. You will now provide the payment method for your autopayments. You may either select an existing payment method or select **ADD NEW PAYMENT METHOD**.

When you have selected or added your payment method, click **NEXT**.



er to enroll in Auto Pay, please opt in for electronic Auto Pay communica

ONE INC CLOSE

2 SELECT PAYMENT METHOD

Please note you can only select one payment, as AutoPay payments cannot be split across cards. You may add a new payment method below. You may also change your payment method in the future.

☒ **VISA** Visa ending in Exp

+ ADD NEW PAYMENT METHOD

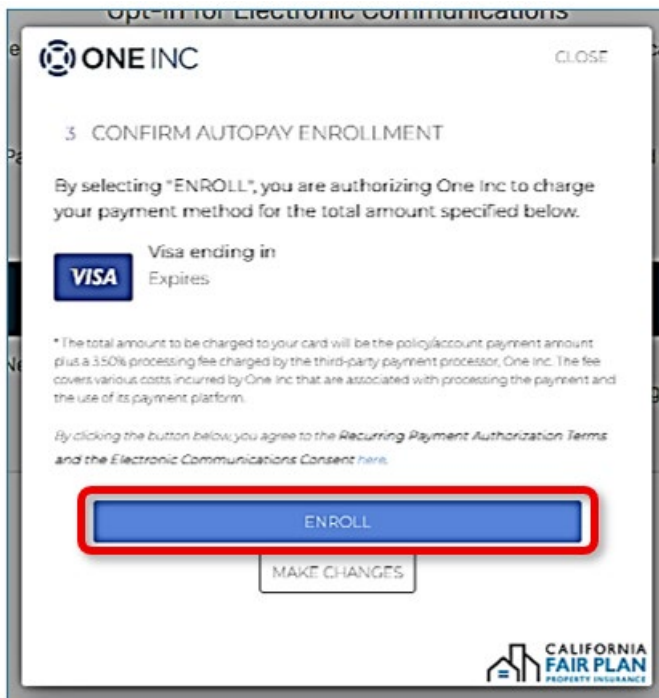
NEXT CANCEL



17. Click the blue, hyperlinked “[here](#)” to read the *Recurring Payment Authorization Terms and Electronic Communications Consent*.

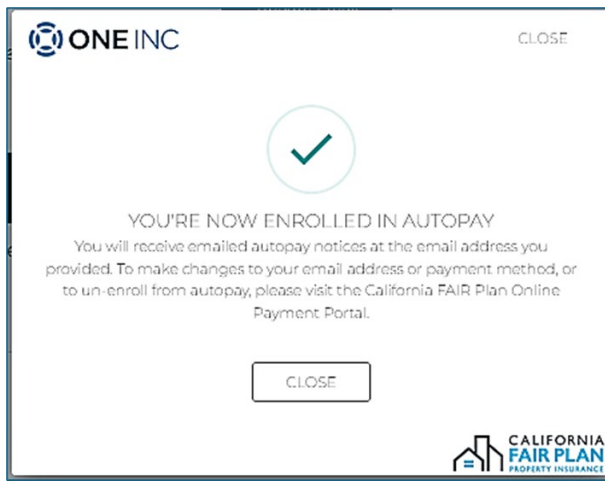
here.' The 'ENROLL' button is highlighted with a red box. There is also a 'MAKE CHANGES' button. The California Fair Plan logo is in the bottom right corner." data-bbox="147 150 554 482"/>

18. Click **ENROLL**.





19. A message will appear confirming that you have enrolled in autopay. You will additionally receive an email from autopay-noreply@cfpnet.com confirming your enrollment.



You can also check your enrollment status by logging into the payment portal and confirming that the word “Yes” appears under “Auto Enrolled”.

Policy No	Policy Type	Policyholder Name	Address	Auto Enrolled
	DwellingFire			Yes

Complete Your Payment
To make a one-time payment, please click the “Pay” link below.

POLICY TERM	DUE TYPE	DETAILS	REQUESTED EFFECTIVE DATE	AMOUNT	PAY
Current Policy	TotalDueAmount	Current Installment due	---	\$0.00	Pay
Current Policy	OutstandingBalance	Total current policy balance due	---	\$1,208.40	Pay
Current Policy	InternalRescindAmount		---	\$0.00	Pay

Update Autopay and Electronic Communications

[Update/Stop](#) [Update Email](#)

Before updating your payment method, please review the following:
If you are updating your email address and have multiple policies, the updated email address will apply to all policies.
If you unsubscribe from email communications, your current Autopay enrollment will be deactivated.
If you are keeping the same payment method but changing the source (such as switching from one credit/debit card to a different card, or from one bank account to another), you may make changes until one day prior to the current invoice due date.
If you are changing your payment method (such as switching from credit/debit card to bank account, or vice versa), you will need to do the following:

1. Add the new payment source.
2. Make a one-time payment using the new payment method before the current invoice due date. It is critical to make this one-time payment, as not doing so will result in the inadvertent cancellation of your policy.
3. Autopay will resume using the new payment method upon the next invoice.

Your autopay enrollment lasts for the duration of your policy term.
If you renew your policy, you will need to re-enroll in autopay.

Click [here](#) to view autopay program guidelines and FAQ.